**Medical Communication 3/3**

**School of Medicine, academic year 2024/2025; 5th study year**

**Organization of the study in Semester IX (Winter):**

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| --- | --- | --- | --- |
| **5th study year; academic year 2024/2025 (semester IX)** | lectures | seminars | classes |
| **Medical Communication 3/3**  | **-** | **-** | **15** |

**Teachers:**

**Maria Libura, PhD -** Department of Didactics and Medical Simulation of Collegium Medicum from the Center for Medical Simulation

**Stanisław Maksymowicz, PhD –** Department of Psychology and Sociology of Health and Public Health

**Organization of the study in Semester IX:**

**M. Libura, PhD**

**group 1**

on 8.10, time: 14.45-17.00, CSM OT

on 14.10, time: 12.00-14.15, CSM OT

on 29.10, time: 17.45-20.00, CSM LR

**group 2**

on 7.10, time: 16.15-18.30, CSM ER

on 14.10, time: 17.00-19.15, CSM OT

on 29.10, time: 12.45-15.00, CSM IT

**group 3**

on 7.10, time: 13.45-16.00, CSM ER

on 15.10, time: 14.45-17.00, CSM ER

on 29.10, time: 15.15-17.30, CSM LR

**S. Maksymowicz, PhD**

**group 1**

on 22.10, time: 10.15-12.30, CSM 100D

on 9.12, time: 13.00-15.15, CSM 206

**group 2**

on 5.11, time: 10.15-12.30, CSM 100D

on 30.10, time: 8.15-10.30, CSM 100D

**group 3**

on 29.10, time: 10.15-12.30, CSM 100D

on 30.10, time: 10.30-12.45, CSM 100D

**Topics of classes:**

1. There is nothing more practical than good theory communication models and their significance in medical practice. The 4 Habits Model. Communication and medical errors. Language as a tool and barrier in communication. Jargon, irony, sarcasm and other communication pitfalls.
2. Empathy - how to understand it in the context of a doctor's work? Colloquial and professional understanding of empathy in professions of public trust. Neurobiology of empathy. Doctor's emotions, patient's emotions. Communication and occupational burnout. Transmission of bad and / or unexpected news - models in action.
3. Communication styles and interaction models in practice. Recognizing your own style and reflective practice. Special patients as a challenge in clinical practice - the role of communiation skills. Contemporary challenges in patient-physician communication (medical skepticism, etc.).
4. Communication in a medical team. Basic rules. The role of the leader and the division of labour between team members from the point of view of communication. Team communication and the risk of medical error.
5. The art of history taking. Open and yes/no questions, structuring the interview. Interview and the 4 Habits Model.

**Literature:**

##### Caput de Saintonge D.: Whole person medicine, PRIME (Partnership in International Medical Education), United Kingdom, 2009

##### Supplementary literature

Provided by the lecturers